

Repair processing form

So that we can help you with a problem as quickly as possible, please proceed as follows:

1. Please use only one form per item.
2. print out this form and complete it in full.
3. enclose the form in the package and send it postage paid to: **Fa. OOH-YA.com GmbH, Drosselgasse 6, 82166 Gräfelfing**

Persönliche Daten

Customer ID / Dealer: _____

Name: _____

Address: _____

Phone Number: _____

email: _____

Item Information

Type: _____

Error description: _____

Cost estimate

Would you like a cost estimate? _____ YES _____ NO

Please note: The cost estimate is free of charge if you have the repair carried out by us. However, if you decide against a repair (e.g. because the repair is not economically viable), we will charge you €25 for the cost and return shipping. Alternatively, we can dispose of the device for you free of charge.

Date and signature: _____